

## Provider Sequestration Responses: LASSEN COUNTY

1. What has your organization done in response to the funding reduction? (i.e. what administrative or program service reductions were made?)

**Lassen Senior Services:** *We have combined routes and job duties. For instance we only travel to Doyle and Herlong two days per week vs. four, thereby saving the fuel cost for an additional 200 miles –[NOTE: Confirmed number of trips has been reduced, not the number of meals (frozen meals provided for non-travel days and weekends)]. We have reduced our office staff, by not replacing anyone who has left. We have changed who and how we order food and supplies from. We are combining with two other providers to order take out trays for homebound meals.*

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2. What does this reduction mean to your organization and/or the clients you serve?

**Lassen Senior Services:** *We have tried to make this a seamless process, so that our clients don't feel the pinch.*

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3. How does your organization plan to recover from this funding loss? (i.e. what specific cost savings measures will be implemented?)

**Lassen Senior Services:** *There is no assumption that there will be a recovery.*

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4. What fundraising efforts will be made in response to the funding reductions?

**Lassen Senior Services:** *We have tried several fundraisers, but they were not very profitable.*

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5. Will any fundraising/cost savings ideas discussed at the Provider Sequestration Meeting on May 22nd be initiated?

**Lassen Senior Services:** *We have contacted churches, schools that were closing for the summer, tried to be very visible at the grand re-opening of the Grange, uptown Susanville Craft Fair and my involvement with Rotary, etc.*

## Provider Sequestration Responses: MODOC COUNTY

1. What has your organization done in response to the funding reduction? (i.e. what administrative or program service reductions were made?)

**Modoc Senior Citizens Assoc.:** *We have cut hours more than 10% to everyone it would be like cutting a day, but still serving the clients. We are working very hard to do the same thing. Really watching the budget not to spend too much. [Update: Program temporarily **closed** on Wednesdays to help meet expenses - to be revisited in October, 2013. Also temporary: Tulelake satellite remains full service to Home Delivered Meals, Congregate Meals only on Thursday].*

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2. What does this reduction mean to your organization and/or the clients you serve?

**Modoc Senior Citizens Assoc.:** *It is really not fair to our employees, who work without benefits and for minimum wage too, but you must admire the employees that are dedicated to the Seniors. The clients keep all of their services.*

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3. How does your organization plan to recover from this funding loss? (i.e. what specific cost savings measures will be implemented?)

**Modoc Senior Citizens Assoc.:** *We will not maintain the salary cuts, but we already try to stay within the budget*

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4. What fundraising efforts will be made in response to the funding reductions?

**Modoc Senior Citizens Assoc.:** *We are such a small community with every group being pushed for money raising and our employees can not give much more. We have a grant group but not much direction. We intend to put on a BBQ in Sept. with the Chamber and another group.*

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5. Will any fundraising/cost savings ideas discussed at the Provider Sequestration Meeting on May 22nd be initiated?

**Modoc Senior Citizens Assoc.:** *Reduced opening and closing time and cuts to administration hours.*

## Provider Sequestration Responses: SHASTA COUNTY

1. What has your organization done in response to the funding reduction? (i.e. what administrative or program service reductions were made?)

**Shasta Senior Nutrition Program:** *Employees are flexing hours and supplies/food purchases have been cut to the minimum. A one day closure was planned for Congregate and Home Delivered Meals, until our parent organization agreed to help us financially during fiscal 14 so that services were not reduced. After July 1,2014 if funds are not increased, we will face either a one day closure or an entire Site being closed.*

**Golden Umbrella:** *No Comment*

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2. What does this reduction mean to your organization and/or the clients you serve?

**Shasta Senior Nutrition Program:** *This means that we will be able to serve nearly 21,000 meals that would not have reached seniors.*

**Golden Umbrella:** *In addition to the fact that the amount we originally received did not cover the cost of I&A service it only brings us that much closer to discontinuing this contract.*

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3. How does your organization plan to recover from this funding loss? (i.e. what specific cost savings measures will be implemented?)

**Shasta Senior Nutrition Program:** *See Above*

**Golden Umbrella:** *No Comment*

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4. What fundraising efforts will be made in response to the funding reductions?

**Shasta Senior Nutrition Program:** *SSNP holds one or two regular fundraisers each year. Additionally, we will work closely with Mercy Foundation North to recoup costs necessary to remain open five days during FY14.*

**Golden Umbrella:** *No Comment*

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5. Will any fundraising/cost savings ideas discussed at the Provider Sequestration Meeting on May 22nd be initiated?

**Shasta Senior Nutrition Program:** *SSNP is reviewing PayPal and company policy to see if it is feasible.*

**Golden Umbrella:** *No Comment*

## Provider Sequestration Responses: SISKIYOU COUNTY

1. What has your organization done in response to the funding reduction? (i.e. what administrative or program service reductions were made?)

**Karuk Tribe/Happy Camp Senior Nutrition Program:** *We continue to use volunteers in the kitchen to assist the cook and we have eliminated our open salad bar starting September 2013.*

**Madrone Senior Services:** *Our cooks received a 1.2% reduction in hours, our janitor received a 6.3% reduction in hours, and our bus driver hours were reduced by 12.5%.*

**Mt. Shasta Senior Nutrition Program:** *Mt. Shasta Senior Nutrition - consolidation of homebound routes (two drivers working , one driver on furlough July-Sept. / Established ceiling for homebound clients - waiting list except for high risk needs / Elimination of monthly shopping trip to Yreka / Three closure days for the MS and Dunsmuir sites (July-Sept.) - Staff furloughed 3 days / One Friday closure each month for both congregate sites beg. Oct.-June - ONLY C2 meals prepared & delivered / Probable continuance of consolidated routes and two driver positions only (possible job share) Oct.-June / Expenditure cuts within reasonable levels. [Update: There will be two Friday congregate-site closures on our schedule during this 3-month cycle – 10/25 & 11/23. Homebound meals will be prepared & delivered on these two Fridays. Satellite (congregate) service to Dunsmuir will only be offered on the first 3 Fridays of each month throughout FY 13/14].*

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2. What does this reduction mean to your organization and/or the clients you serve?

**Karuk Tribe/Happy Camp Senior Nutrition Program:** *Depending on our other grants that we apply for annually - if we are funded we will be ok - if not we will be looking at further cuts.*

**Madrone Senior Services:** *Our bus having been reduced greatly impacts our clients in that it runs 1 hour less in the afternoon. Many of our clients have appointments they may have had to wait for months for.*

**Mt. Shasta Senior Nutrition Program:** *Seniors have been informed of the funding reductions - no negative comments or concerns heard regarding measures to be taken during the budget year. Importance of maintaining a reasonable level of service is being emphasized.*

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3. How does your organization plan to recover from this funding loss? (i.e. what specific cost savings measures will be implemented?)

**Karuk Tribe/Happy Camp Senior Nutrition Program:** *We have applied for other grants to supplement our program, as we have for many years, if we are not funded by those other grants it is possible that we may have to limit our days of service, but before we do that we will try other options, such as changing menu items (such as our elimination of the salad bar that we have offered 3 days a week since we opened.)*

**Madrone Senior Services:** *By reducing our bus schedule we are saving on fuel cost and payroll, which is a big savings for III B Transportation. In the kitchen we are looking at using more frozen foods since they are often less expensive than fresh. We are also soliciting donation from local gardeners.*

**Mt. Shasta Senior Nutrition Program:** *Measures mentioned above will be the first test during the 3-month budget period with intent to stay on course for the 9-month budget period contingent on receipt of necessary matching funds*

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4. What fundraising efforts will be made in response to the funding reductions?

**Karuk Tribe/Happy Camp Senior Nutrition Program:** *We continue to apply for foundation grants and we have let our clients know that we have eliminated salad bar due to budget cuts - they also know depending on funding we may face further cuts in service.*

**Madrone Senior Services:** *We have already began fundraising – In June we had a Dinner Dance, we are contemplating another in the fall. We will also be selling bean soup jars as a fundraiser. We have been seeking sponsorship from local businesses to purchase specific items such as trays for home delivered meals.*

**Mt. Shasta Senior Nutrition Program:** *Community awareness - media publicity & call for support on local utility bills / Continued contact with supporters to stress the importance of helping our program to maintain services / Annual FR scheduled in May 2014 / Continued support from MOW Auxilliary & local thrift shop (community partners)*

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5. Will any fundraising/cost savings ideas discussed at the Provider Sequestration Meeting on May 22nd be initiated?

**Karuk Tribe/Happy Camp Senior Nutrition Program:** *We are already at bare-bones staffing and use volunteers - we don't live in an area where there are markets/grocery stores that have rewards programs. We live in a very remote area with extreme poverty. We have always been proactive, looking for funding and donations where ever we can.*

**Madrone Senior Services:** *We have reduced cooks and drivers hours. We will be doing more fundraising and applying for grants.*

**Mt. Shasta Senior Nutrition Program:** *Some noted above - hoping for a better return on the Ray's All Access Program (Community Partner giving option) - initial six-month support since the inception of the new giving option has been weak despite encouragement to local Ray's customers to designate our program on their All Access account - expect some weakness in the \$\$\$ coming back to the program is due to a lack of consistency with cashiers asking for the All Access ID from shoppers & shoppers forgetting to offer the ID when at the register - have talked to management at the MS store about our concerns especially since we have seen a considerable drop in the funds coming back to our program. Other ideas for fundraising & overhead reduction will be explored.*

## Provider Sequestration Responses: TRINITY COUNTY

1. What has your organization done in response to the funding reduction? (i.e. what administrative or program service reductions were made?)

**Golden Age Center:** *We have continued to examine our organizational structure for possible streamline(s). We believe we have partly accomplished that process by writing and then implementing our new computerized reporting system. Our question is: What has PSA2 organization done to streamline its organizational response and can those potential savings be passed onto the organizations such as the Golden Age Center who actually prepare and supply the hot lunches? What is your response?*

**Roderick/Hayfork Senior Center:** *We have reassessed purchasing practices and are watching our utility usage. We were already doing all of these things in order to keep operating, any reduction in funding is detrimental to our programs.*

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2. What does this reduction mean to your organization and/or the clients you serve?

**Golden Age Center:** *The Golden Age Center, Inc. will make up the difference with organizational changes, thus saving funds to supply and provide hot lunches to the seniors in our area. In the instance of C-2, we've had to establish a 'waiting list' which is tragic to the senior community in Weaverville who depend on these hot lunches.*

**Roderick/Hayfork Senior Center:** *We cannot serve all the meal choices we have previously served and do not know how much more donations we can get for RSC to supplement what we get from PSA2.*

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3. How does your organization plan to recover from this funding loss? (i.e. what specific cost savings measures will be implemented?)

**Golden Age Center:** *By attempting to request easing of the severe governmental restrictions placed on the Center and thus reduce the labor cost of these measures.*

**Roderick/Hayfork Senior Center:** *We have a volunteer who started a Donation Board along with a nice cash donation in hopes that others would donate to RSC. We are bare bones as it is*



*and the board and I are investigating all options. We have a group of folks growing vegetables for us which is a cost savings.*

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4. What fundraising efforts will be made in response to the funding reductions?

**Golden Age Center:** *We're hoping the PSA2 organization can also streamline itself and then pass along those savings to the providers. Some good starts might be for PSA2 to provide a centralized Registered Dietician service so that ALL providers can eliminate the need for individual cost. Also we're hoping that PSA2 can centralize the cost of the SAMS program so that the providers can reduce their cost of operating this program.*

**Roderick/Hayfork Senior Center:** *We will be doing all of the things we have been doing. Hopefully get more participation, such as monthly breakfast, Bingo, Marathon Bingo, Silent Auction, ice cream sales, quilt raffle, Christmas Bazaar, spring dinner and anything else we can think of.*

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5. Will any fundraising/cost savings ideas discussed at the Provider Sequestration Meeting on May 22nd be initiated?

**Golden Age Center:** *No suggestions*

**Roderick/Hayfork Senior Center:** *I did not attend. We are a low income area and our churches and clubs are in need of funds for themselves, so they do not have much to share. We take advantage of grocery store sales when it is to our advantage. Our Thrift Store is our best help, as we have a low income community who shop there.*

## Provider Sequestration Responses: 5-COUNTY SERVICES

1. What has your organization done in response to the funding reduction? (i.e. what administrative or program service reductions were made?)

**Health Insurance Counseling & Advocacy Program (HICAP):** *All staff hours have been cut, it has been difficult.*

**Legal Services of Northern California (LSNC):** *We have cut back on the types of services we can offer the clients.*

**Mountain Caregiver Resource Center (MCRC):** *Passages (MCRC) reduced one part time administrative assistant position. We also adjusted the number of education events/speakers to reflect budget adjustments. Fewer events and less money spent of speaker fees.*

**Ombudsman Services of Northern California (OSNC):** *We have laid off our receptionist. We are anticipating a layoff of Ombudsman II position or a reduction of pay for Program Manager and Ombudsman II positions.*

*We have been instructed (until further notice) to only go out on complaint investigations (combine all other activities at that time). Mileage is not reimbursable for monitors, Advance Health Care Directives (AHCD's), etc.*

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2. What does this reduction mean to your organization and/or the clients you serve?

**HICAP:** *It has been hard scheduling appts, not having full time counselors available, relying more and more on volunteers.*

**LSNC:** *Clients that need assistance are unable to receive it in certain legal situations.*

**MCRC:** *Quality of education events diminished.*

**OSNC:** *This makes us less visible to our clients leaving them more vulnerable to abuse and neglect as the consistent oversight is not there. Our clients are used to seeing us and instigating discussions about their care as most do not have ready access to a phone or privacy for calling in complaints.*

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3. How does your organization plan to recover from this funding loss? (i.e. what specific cost savings measures will be implemented?)

**HICAP:** *I don't know, we hope to recover some of the funding back so we can add hours to staff time.*

**LSNC:** *We are hoping to be able to evaluate the services we offer and see in what areas we need to provide the services.*

**MCRC:** *Reduction in staff.*

**OSNC:** *I am currently waiting to hear from my program manager on ways I can cut costs in an effort to be more visible to our clients. Doing more in the local office rather than pay outsourcing fees for intake and data entry, etc.*

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4. What fundraising efforts will be made in response to the funding reductions?

**HICAP:** *I have added a note in our survey letter, informing beneficiaries of the reduction in funding, I don't think it has increased donations.*

**LSNC:** *None are planned at this time.*

**MCRC:** *At this time none. We will look at additional funding after the September closeout (too many variable during this 3 month 9 month budget cycle).*

**OSNC:** *OSNC-Shasta Region currently participates in the Alzheimers Walk where 50% of all donations come back to the local program. No other fundraising efforts have been discussed at this time.*

*OSNC-Shasta Region will request donations through the Community Reinvestment Act as we have in the past.*

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5. Will any fundraising/cost savings ideas discussed at the Provider Sequestration Meeting on May 22nd be initiated?

**HICAP:** *No Comment*

**LSNC:** *No Comment*

**MCRC:** *N/A*

**OSNC:** *No Comment*